



Hello Telecom

Phone line switch-off



We fully understand that the upcoming changes in telephony are confusing and it's certainly hard to digest with all the technical jargon! Don't worry, we are here to help. This document explains all that you need to know about the upcoming phone line switch-off and how it will affect your school moving forwards. We will explore the future of telephony and how it will benefit your educational establishment/s.

When is the switch-off happening?

Traditional phone lines (ISDN/PSTN) will be ceasing as of 2025. BT announced that they will be switching off the PSTN and ISDN networks by 2025. This may seem like it's a long way off, but what you need to bear in mind is BT will no longer invest in maintaining ISDN or PSTN services and by 2020 they will no longer install new lines.

What does the switch-off mean for your school?

The switch-off will mean that you will have to migrate your traditional telephony services to the cloud as traditional phone lines will no longer be maintained or supported.

What new system should I choose and what is hosted telephony?

This is a phone solution that is managed in the Cloud. It does not require a costly on site (PABX) phone system with its associated phone lines (PSTN, ISDN or SIP Channels), support or maintenance charges. Being developed by Hello Telecom internally, the platform is ever evolving to ensure schools receive the most up to date service. As Hello is the original service provider we offer the best prices directly to you, whereas a reseller would be simply adding another layer of costs for you to pay. Our telephony solutions are completely bespoke and tailored to the needs of each school. Another core advantage of our platform is the ability to be fully scalable to grow with any school in mind, providing further long-term benefits. If additional extensions are required at a later stage, they can be deployed much easier in comparison to a traditional on-site (PBX) system, which may include supplementary costs (i.e. engineer call out/Installation/further maintenance/operational etc). With the platform being hosted in the cloud, the service operates by utilising data connectivity.

How long does it take to migrate to a Hosted Solution?

You'll be pleased to hear that it doesn't take very long to migrate across to a cloud solution. As long as you have an internet connection then you can be up and running within a few days.

Will I get other added benefits with VoIP?

Yes, lot's! Hosted Telephony will bring many safe, compliant and smart features to your school. Implementing VoIP will open your school up to free features that allow your school to run more efficiently.

What's next?

Talk to us about migrating your telephony to an award-winning solution. We are passionate about providing safeguarded, secure and competitive telephony into schools and academies. Updating your school communication systems to our state-of-the-art IP telephony is simple and most importantly, cost effective. As an educational provider, we understand the requirements needed within your school and have developed powerful features to help run your school effortlessly.

